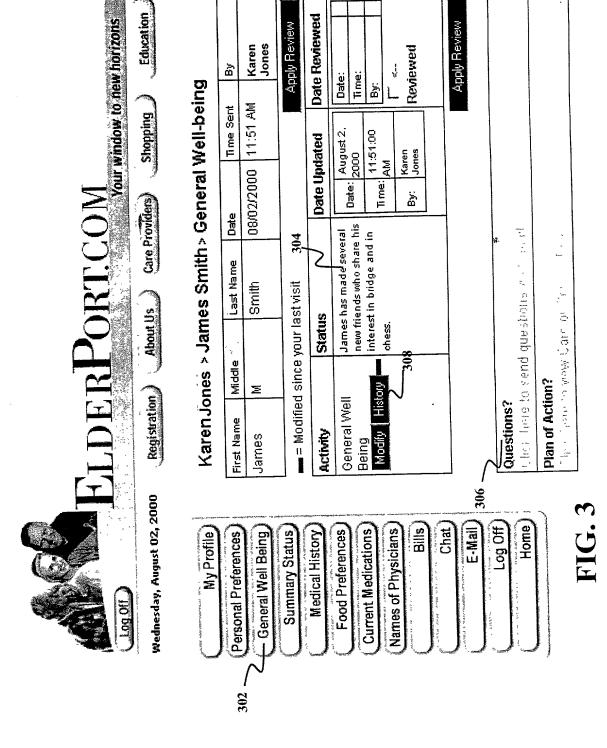


FIG. 2



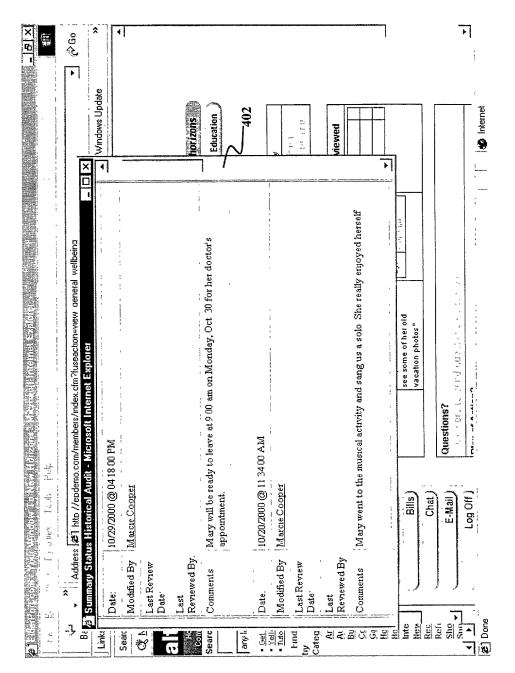


FIG. 4

REGISTRATION PROCESS 500 ACCESS ELDERPORT HOME PAGE 502 BEGIN REGISTRATION PROCESS 504 ENTER ELDER REGISTRATION INFORMATION, RECEIVE UNIQUE ID, ENTER **PASSWORD** 506 SELECT MEMBER FOR ELDER SUPPORT GROUP, SELECT TYPE OF INDIVIDUAL MEMBER OR GROUP MEMBER 508 ENTER MEMBER INFORMATION 510 DISPLAY DEFAULT PRIVILEGES FOR VARIOUS TYPES OF FILES IN ELDER'S E-SPACE AND ALLOW ELDER TO CHANGE DEFAULT PRIVILEGES 512 SELECT AND AUTHORIZE A PARTICIPATING CARE PROVIDER SITE TO ACCESS ELDER FILE (S) 514 SYSTEM SENDS E-MAIL TO MEMBERS WITH INVITATION TO PARTICIPATE 516 MEMBER REGISTERS, RECEIVES UNIQUE MEMBER ID, SELECTS PASSWORD. MEMBER IS ASSOCIATED WITH THE ELDER. 518 MEMBER LOGS ON TO ACCESS ELDER'S E-SPACE

FIG. 5

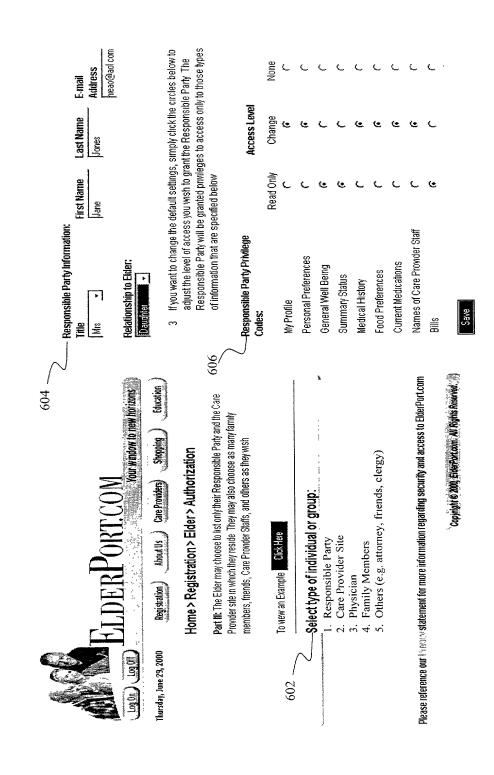


FIG. 6

Responsible Party Default Privileges

	Kead	Change	None
My Profile		X	
Personal Preferences		X	
General Well Being	×		
Medical History		X	
Food Preferences		X	
Calendar/Organizer		X	
Names of Physicians		X	

Care Provider Staff Default Privileges

My Profile Personal Preferences X General Well Being Medical History	×××	
Personal Preferences X General Well Being Medical History	XX	
General Well Being Medical History	XX	
Medical History	×	

Food Preferences X		
Calendar/Organizer	×	100 mg
Names of Physicians	×	

FIG. 7A

a : : ; ;

Family Member Default Privileges

My ProfileXPersonal PreferencesXGeneral Well BeingXMedical HistoryFood Preferences	X
Personal PreferencesXGeneral Well BeingXMedical HistoryFood Preferences	
General Well Being X Medical History Food Preferences	>
Medical History Food Preferences	>
Food Preferences	V
The state of the s	X
Calendar/Organizer X	
Names of Physicians	X

Other Default Privileges

Rile in the second seco	View	Edit	Add	Delete
My Profile	X	X	X	×
Personal Preferences	X			
General Well Being	X	X	X	X
Medical History	X	X	X	X
Food Preferences	X			
Calendar/Organizer	X	X	X	X
Names of Physicians	X	X	×	×

FIG. 7B

Privilege Codes	_	7	3	4	5	9	∞	6	10	=	12	13	14	15	91	17	18	19	20	21	22	23	24	25
Roles														-	,									
Corporation Care Provider																						-	-	
Executives and Senior Mgrs	X							X	X	X	X													
Management Staff	×							×	×	×	×										-			
Administration	×				×	X	X >	X >	X	×	X	X	×	×	×									
Information Technology	×				×	X	X	X >	X	X	X	X	×	X	X									
Marketing	×							×																<u> </u>
Elderport Coordinator	×				X	X X	X	X	×	X	X	×	×	×	×									
Care Provider Sites																								
Facility Administrator								X	\blacksquare			×	×	×	×	×	X	×	X					
Elderport Coordinator						-		X				X	X	X	×	X	X	X	X					
Director of Nursing								X				×				×	×	X				-		Γ
Medical Director								X				×				×	×	X						
Physicians																×	×	×						
Admissions/Marketing												×				×	×	×						
Activities & Social Work												×				×	×	×						
RNs & LPNs											_					×	×	X					-	
CNAs																								Γ
Dietary																								
Housekeeping & Maintenance																								
Department Heads								-	_			×				×	×	×						
Elderport Staff								_																
Executives								_																×
VP Operations Sr. Staff	Х	X	×	×	X	X	X	X	X	X	×	×	×	×	×	×	X	×	×	×	×	×	×	×
Implementation Specialist	X	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	×	
Network Technicians	×	X	X	×	X	X	×	X	×	X	×	×	×	×	×	X	×	×	×	×	X	×	×	×
Customer Service Reps	×	×	×	×	X	×	X	X	×	X	×	×	Χ×	×	×	Х	×	×	×	×	×	×	×	×
Data Entry Technicians				\sqcap	\neg				\dashv	Н	\dashv	X	X	X	X	X	X	X	X				H	

FIG. 8

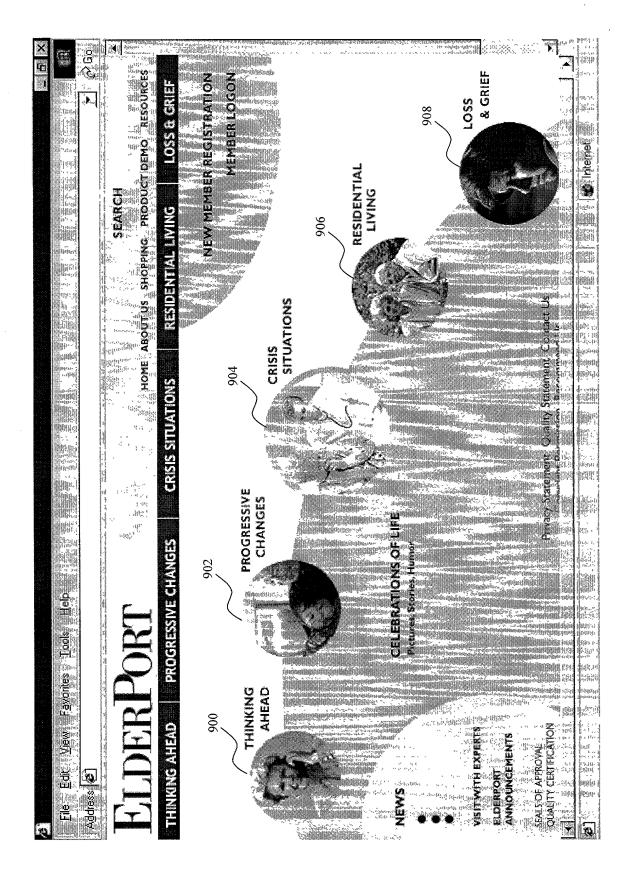


FIG. 9

CRISIS DECISION SUPPORT TREE

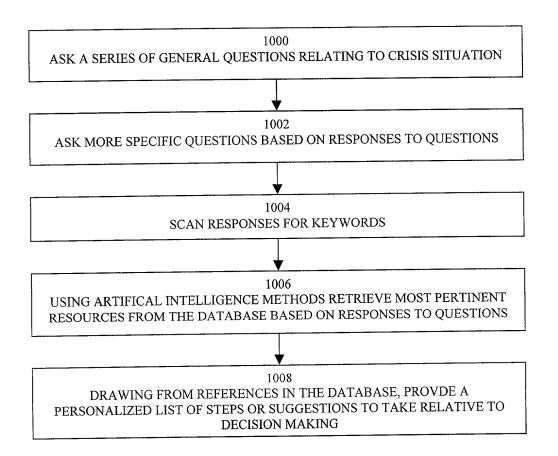
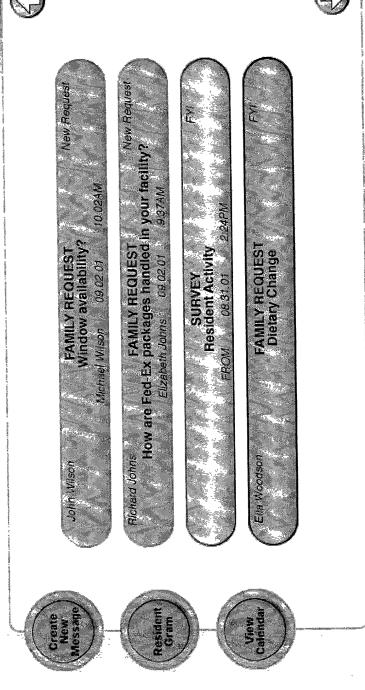


FIG. 10

ELDERPORT

User: Ann Green

MESSAGE CENTER



Show All

View Specific Resident

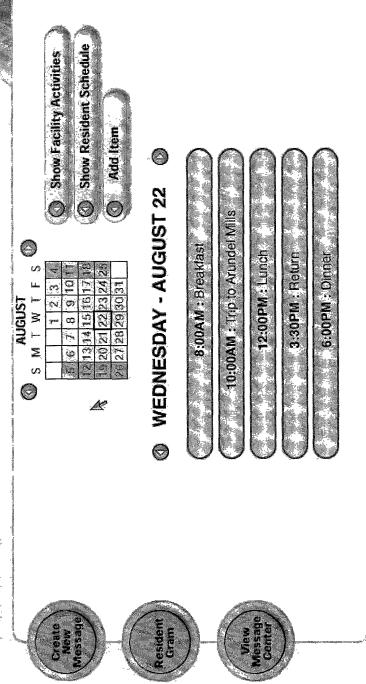
O View My Group

Fig. 11

BLDERPORT

Locour User: User Name

CALENDAR



Wiew My Group

Wiew Specific Resident

Show All

Fig. 12

ELDERPORT

Phyllis Delima

10001

Date: 9/20/2001.

Message: RE:I would love to go to a book club meeting with my mom.

check the Greenwood activity schedule through ElderPort for the book club schedule. See you soon! I think a pet visit would be wonderfull. I'll send you the form that we use for visiting pets and you can

Date: 9/20/2001

Message: I would love to go to a book club meeting with my mom.

I would love to go to a book club meeting with my mom. That's a greatidea. I was also thinking, Mom is very attached to her cat, Jenny. Do you think it would be possible to do a pet visit at the same time? I think it would help put Mom at ease in a group.

© Comments

Thank You

Cancel

Fig. 13

i) 27

Mrs. Delima is eating well, sleeping well, and reading a lot, but she needs some help meeting and interacting with other residents. We have a very active book club here at Greenwood. Maybe Mrs. Delima would like to attend a book club meeting with a family member. This might make introductions a little easier. 9/20/2001 General Well Being: Marge Delima B You have no new messages. BLDERPORT Phyllis Dellma - TOPOLL

Fig. 14

	siy? (©) : Úrgent?			306:	
PORE	(Request Reply?	ily 🔲 Select Group 🔲 Greenwood Staff		(O) Post Message	© Cancel
	Phyllis Délima Locur	To: Family	Messe se se se se se se se se se se se se	And a continue of the continue	

Fig. 15

$\overline{\Delta}$ K Family Request would love to go to a book club meeting with my mom. Phills Delina Announcement General Well Being -: 9/20/2001 185 9/20/2001 7:30 AM Announcement Welcome to EiderPort ewy 9/2/2001 9 Family Request Dietary Change Joseph Delima 9/4/2001 Phillis Delima ELDER FORT Phyllis Delima Ingeni

Fig. 16

Show All

0

ELDERPORT

Jim Thomas

Phyliss Delima From:

9/20/2001 Date:

Message

I would love to go to a book club meeting with my mom.

I would love to go to a book club meeting with my mom. That's a great idea. I was also thinking, Mom is very attached to her cat, Janny. Do you think it would be possible to do a pet visit at the same time? I think it would help put Momate asse in a group.

0 O Comments

O 1 Can Help

Cancel

Fig. 17

ELDER POR

Post - Response Required RE: I would love to go to a book club meeting with my mom. 0 R O Post- No Response Required Phyliss Delima ĕ Message Jim Thomas

Fig. 18

Cancel

~ 7 / ~

(C) Response Required O Post Message K Cancel GWB **ELDER PORT** For: Message Jim Thomas

Fig. 19